

Family Advisory Committee

Thursday, March 31/2016 from 6.30pm – 9.00pm, Conference Centre Minutes

Item No.	Item	Person	Discussion/Action/Timeline
1.0	Introductions & Approval of Minutes	All	Brief introduction of all attendees. Agenda and Minutes approved
2.0	Sub-Committee Work – split into 2 groups	All	<ul style="list-style-type: none"> • Develop a welcome orientation for outpatient families • Explore opportunities to grow Classroom Integration Workshop
3.0	Best of Nursing Update	Marilyn Ballantyne	<ul style="list-style-type: none"> • Loop back, a year later..... • What have we accomplished – The Best of Nursing 2015 <ul style="list-style-type: none"> -Community Inquiry -Strength Based Care Symposium -1st Nursing Summit 2015- 85 people attended • What's our vision & next steps. <ul style="list-style-type: none"> -Creating the nursing vision & priorities for 2018 -Empower, enhance & enable -Enabling nursing scholarship -Four Strategic Nursing Priorities – <ul style="list-style-type: none"> --Care (quality of safe care) --Teach --Research --Learning & Developing • Your suggestions to strengthen our partnership <ul style="list-style-type: none"> -Bring strengths- based care to HB -The strengths based nursing book club
4.0	Holland Bloorview's Client Experience Survey	Laura Oxenham-Murphy	February 2016 Survey Results: <ul style="list-style-type: none"> -Comparison of some stats for 2015 and 2016 -Survey method & response rates - Table discussion on questions as to how to increase the number of families to complete the survey.
5.0	Family Leadership Program Survey	Louise Kublick	February 216 Survey Results – 45 respondents <ul style="list-style-type: none"> -reviewed several questions on the survey for family leaders Areas for immediate focus; <ul style="list-style-type: none"> - Partnership - Recognition

			<p>Next Steps:</p> <ul style="list-style-type: none"> • Renewed focus on “authentic engagement’ training for committee leads • Updates to our Tips Sheet for staff based on survey results • Review of tonight’s feedback <ul style="list-style-type: none"> - Ideas for future program direction • Revision of Family Leadership survey <ul style="list-style-type: none"> - Launch in May 2016
6.0	Youth Advisory Committee update	Cristina	<ul style="list-style-type: none"> • YAC welcomed Stewart Wong, new VP of Communications, Marketing & Advocacy. Discussed about they would like to read and hear about HB and options on social media (Julia’s blog & Bloom) • YAC offered their thoughts to the Niagara College Therapeutic Recreation students who are interested in finding out client’s opinions and needs about TR. • YAC brainstormed questions & topics in learning about next month’s Bioethics Education meeting. Looking forward to welcome James Anderson, Bioethicist @ April meeting. (April 4-12 is National Ethics Week).
7.0	Board of Trustees Overview	Julia Hanigsberg Lynda Torneck	<p>Overview of roles, responsibilities & leadership:</p> <p>Board Structure: Board of Trustees have 5 Committees –</p> <ul style="list-style-type: none"> - Executive Committee - Quality Committee - Governance Committee - Research, Teaching & Learning Committee - Business & Audit Committee - Investment Sub-committee <p>Advancing client & family centred care:</p> <ul style="list-style-type: none"> • Quality Improvement Plan (QIP) • Operating plan • Strategic plan • Performance accountability • Risk management • Research • Hiring president & CEO <p>Creating a representative board:</p> <ul style="list-style-type: none"> • Lived experience (disability/client/family) • Direct experience in childhood disability/pediatrics <p>Questions:</p> <p>What would you like Trustees to take away from FAC meetings?</p> <p>What should the Trustees’ role be at FAC meetings?</p>

			How can Trustees continue to advance client & family centred care in their governance roles?
8.0	Adjournment	All	Meeting was adjourned at 9.00 pm